



TI Brokers (Pty) Ltd – Privacy Policy

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We are an authorised Financial Services Provider, FSP No. 48646

At TI Brokers, accessible from <https://www.tibrokers.biz>, one of our main priorities is the privacy of our visitors. This Privacy Policy document contains the types of information that are collected and recorded by TI Brokers (Pty) Ltd and how we use it.

If you have additional questions or require more information about our Privacy Policy, do not hesitate to contact us at insurance@tibrokers.biz.

This Privacy Policy applies only to our online activities and is valid for visitors to our website concerning the information that they share and/or collect in TI Brokers (Pty) Ltd. This policy does not apply to any information collected offline or via channels other than this website. Our Privacy Policy was created with the help of the Privacy Policy Generator and the Free Privacy Policy Generator.

Consent

By using our website, you hereby consent to our Privacy Policy and agree to its terms. For our Terms and Conditions, please visit the Terms & Conditions Generator.

Information We Collect

The personal information that you are asked to provide, and the reasons why you are asked to provide it, will be made clear to you at the point we ask you to provide your personal information.

If you contact us directly, we may receive additional information about you such as your name, email address, phone number, the contents of the message and/or attachments you may send us, and any other information you may choose to provide.

When you register for an Account, we may ask for your contact information, including items such as name, company name, address, email address, and telephone number.

How We Use Your Information

We use the information we collect in various ways, including:

- Provide, operate, and maintain our website
- Improve, personalize, and expand our website
- Understand and analyse how you use our website

- Develop new products, services, features, and functionality
- Communicate with you, either directly or through one of our partners, including for customer service, to provide you with updates and other information relating to the website, and for marketing and promotional purposes
- Send you emails
- Find and prevent fraud
- Log Files

TI Brokers (Pty) Ltd follows a standard procedure of using log files. These files log visitors when they visit websites. All hosting companies do this, and a part of hosting services' analytics. The information collected by log files includes Internet Protocol (IP) addresses, browser type, Internet Service Provider (ISP), date and time stamp, referring/exit pages, and possibly the number of clicks. These are not linked to any personally identifiable information. The purpose of the information is for analysing trends, administering the site, tracking users' movement on the website, and gathering demographic information.

Cookies and Web Beacons

Like any other website, TI Brokers uses 'cookies'. These cookies are used to store information including visitors' preferences, and the pages on the website that the visitor accessed or visited. The information is used to optimize the users' experience by customizing our web page content based on visitors' browser type and/or other information.

For more general information on cookies, please read "What Are Cookies" from Cookie Consent.

Advertising Partners Privacy Policies

You may consult this list to find the Privacy Policy for each of the advertising partners of TI Brokers.

Third-party ad servers or ad networks use technologies like cookies, JavaScript, or Web Beacons that are used in their respective advertisements and links that appear on TI Brokers, which are sent directly to users' browsers. They automatically receive your IP address when this occurs. These technologies are used to measure the effectiveness of their advertising campaigns and/or to personalize the advertising content that you see on websites that you visit.

Note that TI Brokers (Pty) Ltd has no access to or control over these cookies that are used by third-party advertisers.

Third-Party Privacy Policies

TI Brokers (Pty) Ltd's Privacy Policy does not apply to other advertisers or websites. Thus, we are advising you to consult the respective Privacy Policies of these third-party ad servers for more detailed information. It may include their practices and instructions about how to opt-out of certain options.

You can choose to disable cookies through your browser options. To know more detailed information about cookie management with specific web browsers, it can be found at the browsers' respective websites.

GDPR Data Protection Rights

We would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

- The right to access – You have the right to request copies of your data. We may charge you a small fee for this service.
- The right to rectification – You have the right to request that we correct any information you believe is inaccurate. You also have the right to request that we complete the information you believe is incomplete.
- The right to erasure – You have the right to request that we erase your data, under certain conditions.
- The right to restrict processing – You have the right to request that we restrict the processing of your data, under certain conditions.
- The right to object to processing – You have the right to object to our processing of your data, under certain conditions.
- The right to data portability – You have the right to request that we transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us.

Children's Information

Another part of our priority is adding protection for children while using the internet. We encourage parents and guardians to observe, participate in, and/or monitor and guide their online activity.

TI Brokers (Pty) Ltd does not knowingly collect any Personally Identifiable Information from children under the age of 13. If you think that your child provided this kind of information on our website, we strongly encourage you to contact us immediately, and we will do our best efforts to promptly remove such information from our records.